

Milan Campuses Reaching Out In Their Communities

Milan Student Salons Team Up with the March of Dimes



From left to right: March of Dimes representative Kim McCarley accepts fundraiser check from MI Clovis Dean of Education Kelly Hemerda, School Director Joe Haydock and Admissions Representative Tom Laub.

Milan Institute and Milan Institute of Cosmetology student salons teamed up on May 14, 2013, to support the March of Dimes and its work to give every baby a healthier start. All proceeds from hair, nail and skin care services provided to the public on that day are being donated to the March of Dimes. Twelve on-campus student salons in California, Idaho, Nevada and Texas participated in this event. Thanks to the efforts of everyone involved, \$5,914 was raised.

For 75 years, the mission of the March of Dimes has been to improve the health of babies by preventing birth defects, premature birth and infant mortality. Money raised on behalf of the March of Dimes supports programs in the local community that help moms have healthy, full-term pregnancies and funds research into the problems that threaten the health of babies.

Haircuts from the Heart Cut-A-Thon Raises Funds for Children's Hospital

Milan Institute of Cosmetology recently presented a check for \$412 to Renown Children's Hospital of Reno, Nevada. The donation is 100% of the total revenue raised from the Reno campus's cut-a-thon held at the student salon on February 28, 2013. "All of us at Milan know the importance of giving back to our community," said Reno Milan Institute of Cosmetology School Director Steve Raffio. "We're more than happy to help such a respected organization like Renown Children's Hospital."

What's New

Graduate Profiles:

From stay-at-home mom to happily employed in ten months. Learn how Milan Institute helped Renolyn Fuller gain the skills needed to get back into the work force.

Three Milan Institute of Cosmetology graduates in one family! Get the story on Toi Brooks of San Antonio, Texas, her daughters and their Milan Institute of Cosmetology experience.

Faculty Spotlight:

In this issue, learn a little about Heather Krehl, pharmacy technician instructor for Milan Institute in Amarillo, Texas. See how she came to be a part of the Milan team.

Employer Profile:

Spa Director, Melissa Buglione of Facelogic Spa, in Clovis, California, explains what qualities her spa seeks in new esthetician candidates and why it recognizes the value in hiring Milan Institute graduates.



MIC Reno School Director Steve Raffio, Dean of Education Valarie DeWees (center left to right) and Mia DeWees (front) present Radio station Alice 96.7 representatives Trey Valentine (far left) and Connie Wray (far right) with the Cut-A-Thon fundraiser check.

Renown Children's Hospital has the region's only Children's ER, Pediatric ICU and Children's Specialty Care that treats children and adolescents with cancer. Renown Children's Hospital is also the only hospital in the region affiliated with Children's Miracle Network Hospitals (CMNH). Local CMN Hospitals' programs and events directly benefit children in the Reno-Truckee Meadows community.

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Graduate Profile: Renolyn Fuller, Class of 2013

Administrative Medical Assistant Program

Milan Institute - Sparks, NV



“Just remember that nothing worthwhile comes easy. If I can do it, anyone can.”

With a little help from Milan’s career services staff, recent graduate Renolyn Fuller has already found employment at HD Retina Eye Center in Reno, Nevada. Renolyn started working with HD Retina Eye Center just one week after completing her Administrative Medical Assistant program and externship in May. “There’s a lot to learn as an ophthalmic assistant for HD Retina Eye Center but going to Milan has prepared me for any challenge and I love the fast pace of the office,” said Renolyn.

Renolyn had been a stay-at-home mom to 2 teenagers for several years before she enrolled in the Administrative Medical Assistant program at Milan Institute. After being at home for that long, Renolyn realized that she needed more skills to rejoin the work force. “Milan fit the bill

perfectly. I was looking for something that would allow me to learn a new trade and also something that wouldn’t take too long to accomplish,” she said.

Renolyn completed her program and externship in ten months and said she couldn’t be happier with her experience at Milan. “I never imagined that I would go back to school at my age. Milan made it very easy to make that possible. The staff at Milan does everything to help you succeed,” she explained. She also credits her instructor for keeping her motivated and always striving to do her best.

She genuinely values the relationships that she developed with her classmates at Milan. Recalling that, “My greatest memories are of the people I met. Six of us started at the same time and we tried to keep each other motivated even when things seemed difficult. Thankfully, we all made it through the program and now have an experience we’ll always share.”

Encouraging other students to never give up on their goals, Renolyn pointed out that it can feel overwhelming at times, trying to balance everything and get all the homework done. “You have to be prepared for a lot of homework, but in the end it’s all worth it,” she commented. “Just remember that nothing worthwhile comes easy. If I can do it, anyone can.”

Graduate Profile: Toi Brooks, Class of 2012

Cosmetology Program

Milan Institute of Cosmetology - Windcrest Campus, San Antonio, TX



“I enjoy meeting new people, encouraging and empowering women, and helping them enhance their present beauty. When you look good, you feel good.”

You might say that beauty is all in the family for Toi Brooks. Her daughters, Megahn and Jasmine are both graduates of Milan Institute of Cosmetology. It didn’t take long for (mom) Toi to realize that Milan would also become the path to her own fulfillment. Having already completed schooling at the Health Institute of San Antonio, Toi worked as a nurse but eventually realized that nursing wasn’t fulfilling her dreams.

Following in her daughters’ footsteps, Toi made the decision to enroll in Milan Institute of Cosmetology and

pursue professionally what she really loved. “I love beauty and fashion. From hair to nails and earrings to shoes, I love anything to do with the beauty industry,” proclaimed Toi. For her, the Cosmetology program fit perfectly. A three day a week class schedule allowed her to continue working while going to school and left her time to spend with family. Toi’s prior experience in school and work enabled her to lend a helping hand and offer encouragement to her fellow students.

Since completing her program in August of 2012, Toi has been moving forward at full speed. She now works for Fantastic Sams, works at her daughter Megahn’s salon; Hairoverdose in San Antonio, and recently she launched her own line of women’s clothing which she designs herself. And, she’s not stopping there. She also has dreams of one day co-owning a mother and daughters barber, beauty and makeup salon and ultimately, she would like to specialize in hair coloring.

“I love what I do now,” said Toi. “I enjoy meeting new people, encouraging and empowering women, and

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Faculty Spotlight: Heather Krehl

Pharmacy Technician Instructor

Milan Institute - Amarillo, TX



“Every member of this team works together to help all students meet their potential and succeed. When they succeed, we succeed.”

Heather Krehl is an educator, certified pharmacy technician, ardent cancer support volunteer, writer, musician, memorabilia collector, and bit of a nerd. Whew! Those are just some of the many things that Heather recently shared with us. A pharmacy technician instructor at the Milan Institute in Amarillo, Texas, since May 2011, it's clear in speaking with her that Heather is passionate about what she does.

Heather has been committed to the field of pharmacy for over 14 years. She began her career as a pharmacy technician while in college and is now a certified

pharmacy technician with an area of expertise in oncology. “Due to caring for both of my parents whom I lost to cancer, oncology became my main area of interest,” explains Heather. She's also active in many professional pharmacy organizations and for the last two years, has been nominated as the technician representative for her local chapter of the Pennsylvania Society of Health-System Pharmacists,

Heather admits the thought of lecturing to a roomful of students and engaging them with dynamic conversation was something she was not overly excited about. However, the opportunity to share her passion with future healthcare professionals is what helped her move forward to become an instructor. “Once I met with the dean and director of the Amarillo campus, I was in awe. I couldn't believe what an extraordinary program we had in our own backyard,” Heather reflects about her decision to join the Milan Institute.

At Milan Institute in Amarillo Heather points out, “Every member of this team works together to help all students meet their potential and succeed. When they succeed, we succeed.”

Employer Profile: Facelogic Spa • Clovis, CA



Facelogic Spa, a facial day spa in Clovis, California, knows all about getting a return on its investment. It has been a respected employer of Milan Institute graduates since it first opened its doors six years ago. “I've been manager of this location for the last four years. During that time, I know we've hired more than twelve Milan graduates,” says Melissa Buglione, spa director and skin care therapist. “We know that when we hire graduates from Milan Institute's Esthetician program, employer and employee will both benefit tremendously from the relationship.”

As an essential skin care spa offering high-end facials and signature products at an affordable price, Facelogic Spa's extensive service menu features something for everyone. Its offerings include signature, elite and organic facials, chemical peels, microdermabrasion, facial waxing and makeup. “We are the first quality spa experience everyone can afford,” says Buglione. “Whether you're focused on anti-aging facial treatments, maintenance facial treatments or treatments for acne-prone skin, skin congestion or sensitive skin, we have the facials, skin care treatments and products to meet all of your needs.”

At Facelogic Spa, they believe that the Skin Analysis is one of the most important things they do. “If you figure out what your client's concerns are and help target their concerns with the proper facial and at-home regime, you will have a client that will be requesting you for years to come because you actually took the time to understand and address why they came to get a facial in the first place,” Buglione advises.

As spa director, when reviewing new esthetician candidates, Buglione seeks out qualities such as a passion for what they do and a willingness to work. The spa's busiest time is in the evening and on weekends so candidates should be willing and ready to work when they are needed most. “We look for someone who is passionate about skin care. Facelogic invests in their employees with an extensive new hire training program,” says Buglione. “The training program is ideal for new estheticians looking to further their education and product knowledge as well as fine tune their waxing and massage skills. We will be teaching them all sorts of new facials and innovative techniques.”

On what she recommends to those studying to become an esthetician, Buglione urges students to, “Get your hands on as many people as you can... starting right now! Practice, practice, practice on friends and family. Really fine tune your massage technique and waxing skills.”

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Milan Campuses Reaching Out In Their Communities

Napa & Solano Counties – Honoring All Military Women: Past, Present and Future

Nineteen students and their instructors from Milan Institute of Cosmetology in Fairfield, California, joined military service women and their families on March 13, 2013, for a day to honor military service women currently serving and women veterans. The day's activities included a lunch reception celebrating the veterans from the Yountville Veterans Home, an innovative exhibit of art inspired by women veterans, health and wellness services and a chance to be pampered with beauty services.

Milan students provided free hairstyling services, makeup touch ups, glitter tattoos and nail polish changes under instructor supervision. "It was inspirational to participate by not only offering simple cosmetology services for free, but by also hearing the guest speakers lift up women who gave their life to serve others," said cosmetology instructor Kelly Hemerda. "Since the students have committed to entering into a career within the service industry, we could not help but be impacted by what a sense of commitment to serving others was all about."

Students commented on how much they enjoyed themselves and what an honor it was to participate in an event like this. Hemerda added, "We felt like what we were doing was so little and insignificant compared to what they gave to our country. One veteran woman shared with us that we really touched their hearts that day. Little did she know how much she touched ours!"

Graduate Profile: Toi Brooks (Continued)

helping them enhance their present beauty. When you look good, you feel good." Toi's advice, "don't ever give up on what you love. It's never too late to pursue your dream even if it means making a big change in your life."

Employer Profile: Facelogic Spa • Clovis, CA (Continued)

Facelogic Spa of Clovis is located at 605 West Herndon, Suite 600, and can be reached at (559) 324-SKIN (7546). www.facelogicspa.com/clovis.

Milan Graduate Follows His Dream on America's Got Talent



Mariachi Nuevo Estilo A.D.M.

A haircut and a song, that's what you'll likely get from Milan Institute of Cosmetology graduate, Victor "Vizzy" Angeles. A 2012 cosmetology graduate from the San Antonio-Military Drive campus, Angeles is also a talented member and director of Mariachi Nuevo Estilo A.D.M.

Mariachi Nuevo Estilo A.D.M., which translates "new style", recently auditioned for the television talent show "America's Got Talent", when preliminary auditions were held in their hometown of San Antonio, Texas. Their inventive style of mariachi with a twist won them the opportunity to continue on to the Las Vegas round where they will perform for a chance to move on to the live show competition. For the eighth season, live performances will move to Radio City Music Hall in New York City. "We want to go all the way. We want to take it all. This is our dream coming true," says Vizzy.

Angeles was a full time student with a young daughter, and his wife was expecting their second child when he founded the group with the intention of bringing in a little extra money. "It was hard, but I did not want to quit," says Angeles. "I've had a passion for cutting hair for a long time. I also love to sing and make people happy, so I'm determined to find a way to make it all work together."

America's Got Talent can be seen on NBC. You can also follow the success of Vizzy and Mariachi Nuevo Estilo A.D.M. on Facebook. www.facebook.com/MariachiNuevoEstiloADM.

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